

Introduction to Plan-b

Plan-b gets you back up and running in a crisis. Fully-managed, cost-effective business continuity that works.

Businesses need to expect the unexpected!

To ensure you are covered, you need to be confident that:

- Your critical data is backed up and stored securely offsite
- Your team will have a place and a way to work if you can't access your normal office, and
- You have tested and proven you can recover within your required timeframes, and you do so at least once per year.

Plan-b offers end-to-end business continuity solutions that make it easy to protect your business from unplanned events.

EVERYONE
NEEDS A
PLAN
B

About Plan-b

Plan-b makes it easy for you to protect your business from events you can't control.

Unplanned events such as fire, water damage or server failure can significantly interrupt your business operation. Even a short interruption can mean serious losses in transactions, service delivery, trust, goodwill, reputation and revenue.

Plan-b can manage your end-to-end business continuity requirements by making sure your critical business data is safe, that your backup is fully tested and you know how long it will take to recover and that you can access a standby place and way to work with minimal downtime.

Since being founded in the 1990s we have invested in significant infrastructure and business continuity expertise. You can cost-effectively access specialised resources for your backup and recovery requirements while focusing your own team on your day-to-day production environment.

We work with all of your nominated stakeholders to ensure you have the technical and commercial information you need to feel fully protected.

Our infrastructure is fully hosted within New Zealand ensuring your data is never transported overseas and outside our legal jurisdiction.

We know you want disaster recovery solutions that are cost-effective, easy to manage, and provided by a business partner you can trust. Plan-b delivers this on all levels.

Backup & Data Protection

Plan-b protects your data in a secure offsite environment. We can manage your tapes, online backup and server replication requirements and advise you on suitable options as your business changes.

Backup Tape Management

Plan-b SafeNOW is a service to collect your backup tapes or other media on a regular schedule and securely store them at a dedicated facility. In an emergency you can quickly access your latest backup from our offsite location.

Managed Online Backup

Plan-b BackupNOW is a fully-managed online backup service. It automatically de-duplicates and backs up your data over the internet to give you a secure and cost-effective solution that does not require daily attention by your team.

Server Replication

Plan-b ServerNOW is our fully-managed server replication offering for businesses that require rapid recovery of critical business data. Replication can be snapshot-based or continuous, depending on your unique requirements.

Up and Running

Plan-b provides you with everything you need to get up and running in a crisis, including computer equipment, a professional place to work and recovery expertise.

Standby Offices

Plan-b Office-on-Demand provides you with 24x7 access to fully-provisioned standby offices should your normal place of work become inaccessible. Our standby offices are located in Auckland (North Shore and Mt Wellington), Hamilton, Wellington and Christchurch.

Standby Infrastructure

Plan-b Infrastructure-on-Demand provides you with 24x7 access to standby servers and other infrastructure components should your normal equipment fail or become inaccessible for any reason. You can access our equipment remotely or have infrastructure delivered to you.

Recovery Expertise

Plan-b specialises in recovery and can provide access to recovery experts to help you to get up and running quickly. By using our resources you can focus on your other business priorities while our experts focus on getting you up and running.

Assurance

Plan-b assures your business continuity through end-to-end solutions, including regular testing, auditing and reporting.

Tape Health Checks

Regular checks of your LTO tapes to identify potential issues before they become a problem. This proactive check helps to ensure your tape library is reliable.

Server Recovery Exercises

Plan-b RecoverNOW is a managed server recovery programme that fully tests your ability to recover your servers from your backup. We perform these checks on an annual basis and our customers verify their data on our infrastructure.

Planned Activations

Plan-b DrillNOW tests your crisis management team's response at a non-critical time by activating your Plan-b service. This allows you to review your actual performance against your targets in a time of calm.

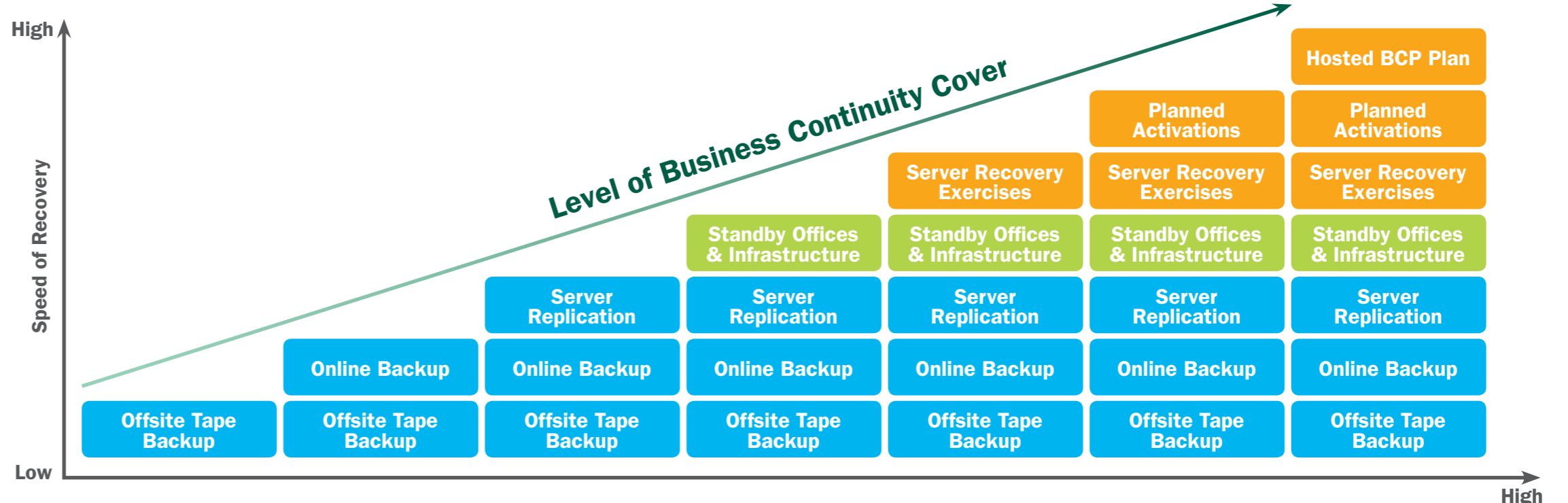
Online Tools

Plan-b PlanNOW is an Internet-accessed system of templates and guides to help you create and maintain your recovery plan. You can access your files whenever you need them as long as you have an Internet connection.

Advisory Services

Plan-b Advisory can ensure you have an effective contingency plan coupled with a well-rehearsed team. This includes assistance with preparing a full Business Continuity Plan for your business and running trial scenarios with your team.

Plan-b Service Stack



Our Customers

“We were very sceptical that plan-b could ever recreate even one system in any timeframe at all compared to their declaration that they could recreate the entire suite within a day or so. Even having now done so without involving the people who originally established the systems, it still seems a little unbelievable!

A significant benefit resulting from the exercise has been revealing that, even though all indications were that we were backing up successfully, one of the critical productive databases failed to restore. Had this been revealed during some sort of fault or fire the consequences would have been disastrous.”

Darren Turner
Chief Technology Officer
APN Group in New Zealand

“[During the September 2010 Christchurch Earthquake] we didn't miss one payroll to staff, we didn't miss one payment to suppliers and we kept up to date with everything.”

Gordon MacLeod
Chief Financial Officer
Ryman Healthcare

“Within an hour or so of activating our Plan-b, our staff were back online, taking calls and satisfying customers from Plan-b's Standby Facility. The risk we faced of losing Southern Cross customers was effectively eliminated.”

Craig Morrison
Chief Operating Officer
Southern Cross Travel Insurance
and Member Services

Our Locations



plan-b[®]
BACKUP AND RUNNING

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